



Issue Date : 14/09/17

Issue 13

Approved by : Managing Director

QUALITY POLICY STATEMENT

It is the policy of Bolt and Nut Manufacturing Limited to provide products and services to fully comply with all aspects of customer and all applicable requirements. This is achieved by means of a commitment from both management and workforce to the principles of quality assurance and on acceptance of the need to operate to the necessary standards of quality and service in all our activities.

This Quality Policy reflects the need for Bolt and Nut Manufacturing Limited to strive towards the following objectives,

1. All products supplied are within the quality system and fully comply with the customers' requirements.
2. To provide a service which remains responsive to its customers, who in return have expectations and needs for correctly supplied goods.
3. Strive to ensure that goods are delivered on time.
4. Generate on-going business from satisfied customers.
5. To support its strategic plans and policies Bolt and Nut Manufacturing Limited will maintain an on-going commitment to "continual improvement"

The Quality Policy is reviewed annually by Senior Management, to ensure the company's objectives are achieved for their continuous suitability and effectiveness, as well as building a sound partnership and high quality reputation with all our customers.

The Quality Policy is implemented by means of a fully documented quality system described in the Quality and Operating Process Manuals and drawn up in compliance with the requirements of the latest issue of BS EN ISO 9001: and assessed by BSI.

Compliance with this Quality Policy and documented quality system is mandatory within the company.

A handwritten signature in blue ink, appearing to be 'Mike Smith', is written over a vertical line that extends downwards from the signature area.

Mike Smith
Managing Director
Bolt and Nut Manufacturing Ltd